

REPRESENTATION FORM

This form must be returned within the statutory period, which is 28 days from the date the notice was displayed on the premises or the date specified in the public notice in the newspaper. Please contact the Licensing team to confirm this date.

Any individual, body or business can make a Representation to the Licensing Authority in relation to an application, regardless of their geographic proximity to the premises. Any Representation must be relevant, in that the Representation relates to one or more of the Licensing Objectives.

Premises about which representation is being made	Thoulstone Park, Chapmanslade, Wiltshire. BA12 4AQ PR202409-519804 -cons 25 Oct
Your Name	Upton Scudamore Parish Council (Nikki Spreadbury-Clews - Officer to Parish Council)
Postal Address	Camberley House, 104 Clay Street, Crockerton, Warminster. BA12 8AG
Contact Telephone Number and Email address	07986 880164 uptonscudamorepc@gmail.com
	s a business? residents or businesses? vant Licensing Authority (ie, elected Councillor of the
If you are representing residents or businesses who have asked you to represent them?	Upton Scudamore Parish Council

Your Representation must relate to one of the four Licensing Objectives, which are detailed below. Please detail the evidence supporting your Representation and the reason for your Representation. If necessary, separate sheets may be used.

LICENSING OBJECTIVES	EVIDENCE
The protection of children from harm	

The prevention of public nuisance

Thoulstone Park has proved to be an unsuitable venue for live music events given the proximity of established businesses caring for livestock and the residential communities affected by the noise generated at such events. This was clearly demonstrated by the "Get On" Festival in August 2023 which caused considerable public nuisance as was shown by the number of complaints made by residents who were distressed by the extremely loud noise which continued until the early hours of the morning.

Upton Scudamore Parish Council is particularly concerned with the noise element from outdoor live music events/festivals given the need to protect the health and welfare of the residential communities affected by activities held at the Park. We understood there was a noise management plan in place at the last festival and, in spite of this, the noise levels were such that people were unable to sit in their gardens or even watch TV or hold normal conversations indoors, with all windows and doors shut, which was totally unacceptable. The sheer number of complaints made to the Parish Council and to Wiltshire Council indicates the level of distress caused by this event. Even at the furthest part of the village, it was impossible to sleep until the music stopped in the early hours of the morning.

While the current application states that music will stop at 2300 hrs, this will not help with the levels of disruption and distress likely to be suffered by residents during the day and evening.

The applicants have applied for licence to hold up to 10 event days in total which are likely to be held during the summer months. At a previous licence application hearing before the Licensing Committee, the owners indicated their regret that they had allowed a third party to apply for a licence using their premises as they had little control over the subsequent events. The Licensing Committee also highlighted the lack of clarity as to the future plans for this venue when deciding not to grant a licence on this occasion.

We understand the third party currently applying for this licence wish to distance themselves from past events and past licence applications but this does not detract from the fact that this location is totally unsuitable for live music events given the proximity of businesses involving livestock and residential communities which suffer unreasonable disruption.

We also note that although the applicants wish to hold up to 10 event days, they have only given an indication for two of them. The Wellness event would not be included as it does not involve alcohol sales and of the other two, one is geared to children under the age of 8 and the other seems to indicate mainly talks on gardening and workshops. Neither of these seems to indicate any real need for alcohol and live music. The other eight days could, quite feasibly, include music festivals of the type which have caused such disruption

	on previous occasions.
	While we would welcome community events of the type indicated at the beginning of the application, we strongly object to the granting of a licence to sell alcohol and play live/recorded music during the hours indicated. If the Council is minded to grant a licence, we would ask that a site in Upton Scudamore be included in the list monitored locations. In addition, we would stress the importance of having a monitored telephone line for complaints given the past history of events at this site.
The prevention of crime and disorder	
Public safety	

Please list below any suggested actions that you feel the applicant could take to address your concerns:

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Date 02.10.2024

Please return this form, along with any additional sheets, to the relevant Wiltshire Council Office listed below or return by email to publicprotectionnorth@wiltshire.gov.uk.

<u>Salisbury Area</u> – (Salisbury, Amesbury, Downton, Mere, Hindon and Tilshead as well as the rest of the old Salisbury District Council Area), please send to:

The Licensing Officer
Wiltshire Council
Public Protection Services and Licensing
Bourne Hill
Salisbury
Wiltshire, SP1 3UZ

All other areas please send to the address below:

The Licensing Officer
Wiltshire Council
Public Protection Services and Licensing
Monkton Park
Chippenham
Wiltshire, SN15 1ER

application.

Regards

From: Sent: 22 October 2024 10:07
To: PublicprotectionNorth < PublicprotectionNorth@wiltshire.gov.uk >
Subject: Licence application PR202409-519804 for Thoulstone Park, Chapmanslade, BA13 4AQ
Attention: Carla Adkins
Attention: Cana Aukins
Dear Public Protection North,
and I live at Short Street, Chapmanslade,
I wish to object to the above application on the grounds of THE PREVENTION OF PUBLIC NUISANCE.
I agree with everything said in the comprehensive objections sent to you by our neighbours, and just want to add one point.
This is that the application, as compared to the previous one, has had added to it a maximum attendance of nearly 2,000 (actually 1,999). These numbers are hardly likely to be achieved for the "family friendly" events, such as forest walks, emphasised in the application, and presumably relate to the activities for which a licence has to be obtained. The owners and managers will clearly expect to earn much greater profits from the latter and they seem to be the main expertise of one of the two directors of the managers. Particularly in view of the past track record of the owners of Thoulstone Park, I am very concerned that this application, if granted, would be the precursor of many others, quite possibly for increased numbers, none of which would be acceptable to local residents.

I therefore object to the granting of a licence for the sale of alcohol and provision of loud music, which are, in any event, not required for the family friendly events emphasised in the

From: Parks, Bill <Bill.Parks@wiltshire.gov.uk>

Sent: 11 October 2024 11:15

To: Adkins, Carla <carla.adkins@wiltshire.gov.uk>

Cc: Upton Scudamore Parish Council <uptonscudamorepc@gmail.com>; Chapmanslade PC Clerk

<chapmansladepc@yahoo.co.uk>

Subject: RE: Application for a new premises licence - Thoulstone Park, Chapmanslade

Dear Carla,

I wish to lodge an objection to this new premises licence application at ThouIstone Park, Chapmanslade on the grounds of noise nuisance.

I am concerned that the events can be hosted in both indoors and outdoors, but more particularly outdoors, which will likely generate a nuisance to the surrounding village communities of Upton Scudamore and Short Street, Chapmanslade.

The Parish Council of Upton Scudamore have stated:

'Upton Scudamore Parish Council is particularly concerned with the noise element from outdoor live music events/festivals given the need to protect the health and welfare of the residential communities affected by activities held at the Park. We understood there was a noise management plan in place at the last festival and, in spite of this, the noise levels were such that people were unable to sit in their gardens or even watch TV or hold normal conversations indoors, with all windows and doors shut, which was totally unacceptable.'

I write in support their concerns.

Kind regards,

Bill

Bill Parks

Councillor for Warminster North and Rural

Portfolio Holder for Waste





07712 490075

bill.parks@wiltshire.gov.uk

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Premises about which representation is being made	Chapmanslade BA13 4AQ
Your Name	
Postal Address	upton swampie
Contact Telephone Number and Email address	
Are you (please tick): • An individual? • A person who operates • A person representing • A member of the Relev Licensing Authority)?	s a business? residents or businesses? rant Licensing Authority (ie, elected Councillor of the
If you are representing residents or businesses who have asked you to represent them?	N/00 ·

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LICENSING OBJECTIVES	EVIDENCE
The protection of children from harm	
9	

The prevention of public nuisance Europeance previous experience of event at this site	An evente licence over so many weekends. from 9.00/10. am to 23.00 with 1000/ graph fred nusic is entirely unsuitable for this site in this particular landscape where sound carries for considerable where sound carries for considerable is tances as proven by the disturbance to surrounding villages throughout the days at event in 2013. Living approx 12 niles away our lives were considerably impacted detrimentally or Continued p. 4
The prevention of crime and disorder	your con con , your constraints
June broughte of	
	Vice can be a series of the se
Public safety	This raises serious concerns for mental health issues with a iministed quality of life with ongoing threat of noise distorbance from Heavithood Events - ensuing loss of control over our personal lives and environment leading to depression.
	Site is the opening to the company

Please list below any suggested actions that you feel the applicant could take to address your concerns: Heartwood Everts State online their policy is to be eco-conscious and aware they must minimise impacts.

Howing regard to the safeguarding of quality of life and to prevent the immense disturbance of noise intrusion for the surrounding communities -

- 1) Do not consider playing any loud or any loud or amplified music which could be heard at all beyond the perimeter of the site
- 2) Concentrate any events involving loved or amplified music to containment within the existing solid buildings on site with sound proofing protection
- 3) withdraw this application.

10-subanc

page 2 continued. The prevention of public nuisance

PR 202409-

email to public protection north a will shire, gov. uk

in filtrating our home (necessitating Keeping all windows closed) and no escape from the noise - marring our enjoyment of our home and garden. Even ending events at 23.00 rouses prospect of potential continuous noise over whole weekends.

the proposition of involving loud on amplified music in open air or tents - with no sound proofing capabilities (and we believe capabilities (and we believe therefore no effective noise management plan) engenders great disquiet, and dread.

Any noise at all from these events heard outside the site and at our home would be deeply at our home would be deeply als turbing and intolerable.

upton Swagman

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Signatur

Date...161012024

Please return this form along with any additional sheets, by email to publicprotectionnorth@wiltshire.gov.uk

Alternatively, if sending by mail, please return to:

The Licensing Officer
Wiltshire Council
Public Protection Services and Licensing
County Hall
Bythesea Road
Trowbridge
BA14 8JN

Any representations received after the consultation period has ended will not be considered.

<u>Rep 5</u>

From:

Sent: Wednesday, October 16, 2024 20:20

To: PublicprotectionNorth < PublicprotectionNorth@wiltshire.gov.uk >

Subject: Re: PR202409-519804 Thoulstone Park, Chapmanslade BA13 4AQ, Licence Application

You don't often get email from

earn why this is important

To the Public Protector

I am writing to submit a representation in objection to the licence application for Thoulstone Park, Chapmanslade, BA13 4AQ, signed on 05/09/2024 (PR202409-519804). I make this representation on the grounds of prevention of public nuisance.

I am somewhat dismayed to find myself writing again to the council about a licencing application for Thoulstone Park. I attended a hearing last year (16.10.23) for an almost identical application at this location. Last year, the application was rejected by the council. There are very few alterations to this new application that address the concerns raised at the hearing or the Decision Notice 2023. Therefore, my representation remains similar to the one I wrote in 2023.

Prevention of Public Nuisance

Our family has been successfully running a horse livery business on our farm since 2001 and provide DIY stabling and hacking around our farm. This provides a stable annual income for our family, that we rely upon. This is because our agricultural earnings are, by their very nature, less predictable and insufficient to support us.

There have been a variety of events and festivals held at Thoulstone Park, since 2013, with amplified music, all of which have had a negative impact on our livery business. Our most recent experience of a festival held in 2023 at Thoulstone Park, under a TEN licence, was particularly disruptive to our business. It was so disruptive to our community that this year, when an application for Bottlefest was made under a TEN licence at Thoulstone Park, the Council objected to it. The objection, made by the Public Protection team, was reported by the BBC on 06/08/24:

We have decided we have to object to the application because, in 2023, an event with similar timings took place under a temporary events notice (TEN). Despite there being a Noise Management Plan (NMP) in place this department received 29 complaints from residents about disturbance from music noise.

As the Council noted in the published documents, there was not sufficient confidence that a Noise Management Plan could manage the sound at the site before or after 23h00. The applicant subsequently withdrew.

Our horse paddocks are immediately adjacent to Thoulstone Park. This means that any amplified music from festivals and events, at any time of day, will be heard in the paddocks. From my experience of previous events, the music was so loud and intrusive that the lyrics were audible in all of our surrounding fields, inside our stables and inside our house. This is particularly unsettling to our livery customers and their horses who are not able to enjoy our farm and facilities during the events.

The current licence application, to grant permanent permission for similar festivals and events, raises serious concerns for the future of our business. The application submitted by Thoulstone Park requests permission to play amplified music between 10h00 and 23h00 on Friday and 09h00 and 23h00 on the weekend, throughout the year. This request is eight hours more than was requested in 2023 for the weekends. Furthermore, the amplified music will be played from outdoor stages, tented structures, bars, stalls, concession units, and tented structures. Thoulstone Park is located on a hill, and all amplified sound carries across the local community, aided by the prevailing wind. These are permanent geographic and weather factors and, in my view, makes the site unsuitable for outdoor or tented amplified music. I have no confidence that any Noise Management Plan will be successful.

According to the applicant, an Event Management Plan will be submitted only 60 days before the event and a qualified and experienced noise consultant will monitor noise to keep levels within the licenced limits. This provides me with no confidence that there is an effective, viable plan that will limit the noise from their 'open-air' amplified music.

It is well known that many horses become skittish and stressed by loud sounds and we have experienced this ourselves during previous events at Thoulstone Park. Should this licence be approved it will create an unnecessary, additional burden of work for me to ensure the welfare of our customers' horses during events. I note that in their application, there is no mention of compensation or plans to mitigate any of these additional burdens and time-costs, which are likely to fall on the weekend, in my leisure and family time. Furthermore, we will be unlikely to attract new customers to an environment that is stressful for horses.

I have been informed by one of our customers that should further festivals/events with amplified music take place at Thoulstone Park, they will leave our horse livery yard and seek an alternative arrangement. This will amount to a loss of income for us. In addition, three other horse owners have discussed the level of noise from Thoulstone Park events with me in a negative way. This causes me concern that we are at risk of losing our business should this licence be approved.

The risk to our business, posed by this application, has caused me considerable stress. The applicants have made no consideration of their impact on existing local businesses and there is no plan to mitigate/compensate us for their impact on our livelihood. Our livery business has been successfully run for over twenty years and this licence application is a direct threat to our rural business' future and family's income.

There has been no engagement from the applicant with our business about their plans, and given the history of the site, the hearing I attended last October where I raised these same concerns, and the fact that we are direct neighbours, I consider to demonstrate a disregard for the impact of the proposal on our business.

I am therefore lodging this representation against the licence on the grounds of public nuisance.

Kind regards

Hisomley, Westbury,

From:

Sent: Wednesday, October 16, 2024 20:53

To: PublicprotectionNorth < PublicprotectionNorth@wiltshire.gov.uk>

Subject: Fw: Premises Licence.

From:

Sent: Wednesday, October 16, 2024 3:30 pm

To: Environmental Health <publicprotectionwest@wiltshire.gov.uk>

Subject: Premises Licence.

To Environmental Health and Public Protection.

From Hisomley, Westbury,

We wish to make a representation in respect of the Licence Application PR202409-519804 for Thoulstone Park on the grounds of prevention of Public Nuisance.

We live in one of the closest houses to the proposed events and were severely impacted by noise levels at last years and previous years events.

The application appears fairly innocuous as it stands but could easily be altered in the future to later timings and more adult and noisier events. Also the applicants track record on this site has not been good in terms of the organisations they employ to run these events and noise levels have been exceeded on many occasions . They propose ending the events at 11pm but in previous years the daytime music levels were as uncomfortable for us as the night time ones. There is nowhere we can go to other leave our house and farm, to avoid the offensive noise levels in particular the bass levels which travel through the ground.

Many thanks,





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Premises about which representation is being made	THOULSTONE PARK, CHAPMANSLADE, WESTBURY, WILTS.
Your Name	
Postal Address	UPTON SCUDAMORE
Contact Telephone Number and Email address	
	s a business? residents or businesses? ant Licensing Authority (ie, elected Councillor of the
If you are representing residents or businesses who have asked you to represent them?	No.

Your Representation must relate to one of the four Licensing Objectives, which are detailed below. Please detail the evidence supporting your Representation and the reason for your Representation. If necessary, separate sheets may be used.

LICENSING OBJECTIVES	EVIDENCE
The protection of children from harm	

The prevention of public nuisance	I object to the playing of live and recorded music, outdoors and amplified. The previous Kemporary events have can immense distress and raisance through excessive noise (despte promises of "noise management"). It adversely after too many people and animals in too an agree of district.	são Ls vide
The prevention of crime and disorder		
Public safety		

Please list below any suggested actions that you feel the applicant could take to
Amphiled music should only be played
ingide a solid hundown with noise
I have is no action which
would mitigate noise convigue for and wide if played outdoors.
wide if played outdoors.
54 ***

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Signature......

Date 14/10/2024

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Alternatively, if sending by mail, please return to:

The Licensing Officer
Wiltshire Council
Public Protection Services and Licensing
County Hall
Bythesea Road
Trowbridge
BA14 8JN

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Premises about which representation is being made	Thoulstone Park Ltd. A13 4 AQ	
Your Name	Clerk: Mrs. M House on behalf of Chapmanslade Parish Council Chair: Cllr. Phil Holihead	
Postal Address	c/o 68B High Street, Chapmanslade Westbury Wilts.	
Contact Telephone Number and Email address	01373832790 chapmansladepc@yahoo.co.uk	
Are you (please tick): • An individual? • A person who operates a business? • A person representing residents or businesses? • A member of the Relevant Licensing Authority (ie, elected Councillor of the Licensing Authority)?		
If you are representing residents or businesses who have asked you to represent them?	Chapmanslade Parish Council	

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LICENSING OBJECTIVES	EVIDENCE
The protection of children from harm	Please see attached letter below

The prevention of public nuisance	Please see attached letter below.
The prevention of crime and disorder	Please see attached letter below
Public safety	

Please list below any suggested actions that you feel the applicant could take to address your concerns:

Please see attached letter below. Attachment 1

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Signature



Date 19th October 2024

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Alternatively, if sending by mail, please return to:

The Licensing Officer
Wiltshire Council
Public Protection Services and Licensing
County Hall
Bythesea Road
Trowbridge
BA14 8JN

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Chapmanslade Parish Council

c/o 68B High Street Chapmanslade Westbury Wilts BA13 4AN

E Mail: chapmansladepc@yahoo.co.uk

19th October 2024

Thoulstone Park Ltd. BA13 4AQ Application for Premises License PR 20249-519804

At its meeting on 10 October 2024 Chapmanslade Parish Council considered the above application with the decision to object to the application on the grounds of: Public nuisance.

The following submission is presented to accompany the formal form and is in support of its objections to the Application for permission for a permanent premises license at Thoulstone Park.

Chapmanslade Parish Council felt that many of the activities proposed in Sections 6 and 7 of the application would be both popular and attractive and would have little adverse effect on the local communities. But it also felt that the proposals in Section 10, 11, 12, of the application for recorded and live music events until late at night raised the same concerns over public nuisance from noise that had resulted in previous licenses being rejected. In this respect little has changed in this application from its predecessors. Thus, noting that previous events at the site have generated many public nuisance complaints regarding noise from either high dB (A) levels or from low frequency noise we agree with Wiltshire Council whose Public Protection Officer in 2013 stated that the site was unsuitable for such events. Chapmanslade Parish Council therefore objects in full to the license application and specifically sections 10, 11, and 12.

Whilst accepting that a "Full Event Management Plan" would be prepared and submitted to the licensing authority 60 days before each event – the Council presumes these will not be plans that it will have any further right to object. Additionally, we note the community engagement that is advertised in the application, and the main village has indeed received flyers regarding possible events at Thoulstone Park. What has been notable however, is the complete lack of engagement thus far with the smaller parts of our parish in Short Street and Thoulstone which are adjacent to the site, and which are most impacted by the noise issues.

Public nuisance

<u>Reference: Section 5 of the application (Public Nuisance)</u>

Numbers attending will be directly proportional to the nuisance factor of any event and will impact upon safety and security as well as traffic issues. As the application currently stands Chapmanslade Parish Council is strongly opposed to the possibility of up to 1999 attendees to events at the site. As an example of the impact of numbers of attendees' vs public nuisance, the noise generated by about 100 people attending a wedding in 2023 could be heard clearly in both Short Street and Thoulstone.

nuisance from noise.

Reference: Section 10, 11, 12 of the application (Public Nuisance)

The proposal for Live and recorded outdoor amplified music will create the most nuisance for neighbouring communities within Chapmanslade Parish, notably Short Street and Thoulstone. The topography of the land and their proximity means that sound carries to these communities which has resulted in several public nuisance complaints in the past and which elicited a response in 2013 that "Public Protection would certainly object to any future License Application for this site due to "proximity of noise sensitive receptors" constraints. Public nuisance from noise has been the main reason for previous applications being rejected by Wiltshire Council's Environment Dept. and there is little in this application to show that it differs from its predecessors in this matter.

Late-night open-air events such as proposed will create a significant public nuisance factor to the local community, a fact already recognised by a previous Public Protection Officer.

Public nuisance, Public and property safety, risk of disorder

Despite assertions to the contrary historically the organisers have been unable to fulfil the promises of noise control they make in the subject Sections. Adjoining communities and businesses such as farms and liveries have reported suffering public nuisance from noise especially loud music. Notably, clients of the livery on the farm adjoining the eastern boundary of Thoulstone Park have, based on previous experience of events,

Reference Section 10, 11, 12 of the application (Nuisance and Public Safety)

eastern boundary of Thoulstone Park have, based on previous experience of events, indicated their intention to move their horses if the license is granted. Previous applications have been rejected by Wiltshire Council's Environmental Control Department on this issue and there is little in this application to suggest that anything has changed or that any greater control can be exercised.

Chapmanslade Parish Council also recognised that the large numbers of vehicles that are likely to be used to attend the proposed events posed a highways and disturbance risk in the hamlet of Thoulstone (particularly for residents along the Old Warminster Road) and at the access to the A36. Turning right (northbound) from the access lane across a very busy A36 where it narrows from three lanes into two is particularly dangerous. The Council would welcome the input of Wiltshire Highways and Wiltshire Police and some mitigating action to improve safety at this junction should the license be approved.

Child Safety

Chapmanslade Parish Council had some concerns about the risk from a large event at which alcohol was available and the safety to any children who were present. This is not explained in the application and requires further refinement.

Summary

The criteria for rejecting this application on the grounds of creating public nuisance have been made by the adjoining parts of our community to Chapmanslade Parish Council. The history of breaches of the Noise Council Code of Practice 1995 (Pop Code) resulting in a large number of noise complaints at a variety of previous music events means that there is little faith that anything will be different for this application and thus, Chapmanslade Parish Council believes that Sections 10, 11, and 12 should be rejected in total.

Possible options for reconsideration

The events outlined in Sections 6 and 7 of the application are of a lesser concern to the Parish Council and would be acceptable to our wider community.

The issuing of wide-ranging Premises Licenses should cease at this site as they allow too much freedom to generate a public nuisance at a site that has previously been recognised by Wiltshire Council as being unsuitable on Public Protection grounds.

From

Chapmanslade Parish Council

If a hearing needs to be held to determine the Premises license Application, the Licensing Sub-committee will generally only be able to consider matters that have previously been disclosed. However, additional information in support of your Representation may be considered if all parties at the Hearing agree. We advise that you detail all matters that you wish to be considered on this initial Representation, attaching additional sheets if necessary.

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Signature



Date 19th October 2024

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The Licensing Officer
Wiltshire Council
Public Protection Services and Licensing
County Hall
Bythesea Road
Trowbridge
BA14 8JN

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<u>Rep 9</u>

From:
Sent: Monday, October 21, 2024 12:47

To: Adkins, Carla <carla.adkins@wiltshire.gov.uk>; PublicprotectionNorth

<PublicprotectionNorth@wiltshire.gov.uk>

Subject: Licence application PR202409-519804 for Thoulstone Park, Chapmanslade.

Dear Ms Adkins,

I wish to make a representation in respect of the above licence application. Short Street, a short distance across the A3098 from Thoulstone Park. My concern is that if the licence applied for is granted without strict conditions, the licencing objective of preventing public nuisance will be frustrated.

The application makes a great effort to appear completely innocuous by placing great emphasis on the applicant's plans for "family-friendly activities" and "events such as horticultural classes, forest walks, wellness classes, sewing groups and painting classes". These of course would have no need for a licence. It then explains that "non-standard" events planned for 2025 are a two day gardening event, a 3 day festival aimed at children under 8 years old and an alcohol free "wellness event". These are said to be "subject to change". The amplified music would be played outdoors, or perhaps within a marquee, but not within a building. There is no suggestion that the licensable events would be limited to ones like these. The result is that the committee should consider the degree of risk of noise causing a public nuisance that would exist if the licence were granted on the terms set out in the application. In that event, the licensee would be able to stage events at which amplified live or recorded music was played in the open air until 23:00 on Fridays, Saturdays and Sundays for 10 consecutive weekends over the summer months.

If there were no history to this application, there might well be no reason to be suspicious. But there is history, as members of the committee may well remember. In the summer of 2023 an application for a very wide amplified music and alcohol licence was made for the site. This was opposed by local residents, including me, because events in the past held on the site under TENs had caused serious public nuisance by way of noise loud enough to interfere with the sleep of local residents. The objectors mentioned their experience of noise from a pop music festival on the site several years previously and their concern that public nuisance would once again be caused by to a further festival planned to take place under a TEN a few days after the deadline for objections. Sure enough, dance music from that festival was loud enough through until 02:00 to be clearly audible in Short Street and for the bass beat to cause our windows to vibrate. The noise limits in the Pop Code and set out in the noise management plan were exceeded by a wide margin. This was reported at the meeting of the committee which considered the application and the committee turned it down, in spite of the applicants claiming that the excessive noise was all the fault of the entity organising the festival and that they should not be held responsible.

There are several elements which make me suspicious that there is still an intention on the part of the owners of the land, and/or those contracted by them to organise events, to stage open air pop concerts lasting well into the night and that those concerts will cause a public nuisance.

• The "camping event" planned to start at 15:00 on a Friday and last until 15:00 on the following Monday (presumably to allow for the striking of tents) described under the Adult Entertainment section of the application sounds to me rather like a pop concert.

- The current applicant claims she is "in no way linked" to the previous events or applications. In the same breath she says that "both Thoulston Park and Heartwood are passionate about creating a long term partnership dedicated to the successful delivery of the events programme". The previous applicants were Mr and Mrs Hughes Hallett, the owners of Thoulston Park. Given their passionate desire to create a long term partnership, "No way linked" seems to be rather an overstatement.
- Ms Gould's fellow director of Heartwood Events is Phil Dunbar, who describes his experience on the Heartwood Events website as follows:

"Phil started his event career as a Sound Engineer, working at some of the UK's major events and venues including Glastonbury, Shambala and the Cheese & Grain, in his home town of Frome. His focus at Heartwood is on site & technical management - designing site layouts, overseeing the contractors and build, and managing the technical delivery including audio, lighting and special effects.

• Mr and Mrs Hughes-Hallett are well aware that local residents (and their animals) were adversely affected by noise from the Get-On Festival last summer. At the meeting of the committee which considered their application for a permanent licence I mentioned to them that it might have made a difference to our attitude if they and the festival organisers had alerted us to their plans to hold a festival under a TEN well in advance and discussed them with us. That may be one of the reasons why, in this application, so much is made of Heartwood's desire to present themselves as a community focussed enterprise. That doesn't fit well with the fact that, so far as I know, not a single one of the objectors to the previous licence application, who all live the closest to Thoulstone Park, have been contacted by Heartwood or anyone else. We certainly have not been.

I have not seen the proposed conditions, but I would suggest that if not already proposed, there should be a strict condition imposed in any licence granted which will completely exclude the risk of public nuisance arising from the playing of amplified music (including film sound). Such a condition would not interfere with the present applicant's plans such as are set out in the notice.

Best regards,

Short Street Chapmanslade

From:

Sent: 23 October 2024 05:52

To: PublicprotectionNorth < PublicprotectionNorth@wiltshire.gov.uk>

Subject: Thoulstone Park Licence Application

[You don't often get email from

Learn why this is important

at https://aka.ms/LearnAboutSenderIdentification]

Dear Licensing Department,

I am a resident of Hisomley, Dilton Marsh, BA13. I have recently received a letter asking for support for a licensing application from Heartwood Events for Thoulstone Park.

I categorically do not support this application. I have no trust in this venue to adhere to its licensing requirements after previous noise issues for music events held in this location.

The events that the organisers list in their letter (Gardening Fairs, Sewing Clubs and Flower Arranging workshops etc) do not warrant a 0900-2300 Fri - Sun alcohol licence.

My concern is their application is simply a tactic to enable up to 3-day live music events with alcohol to be served throughout. Both directors have a background in the organisation or delivery of large scale music events/festivals; not sewing clubs.

Events could lead to an elevated risk of disturbance to livestock from noise, traffic disruption on the A36, noise pollution, litter, drug taking and criminality with such a long licence period.

Any application by Heartwood Events should be subjected to the utmost scrutiny and challenge. It is requested it is then rejected by Wiltshire Council.

Yours sincerely

Resident Hisomley, Dilton Marsh

From: Sent: Wednesday, October 23, 2024 14:32 To: PublicprotectionNorth < PublicprotectionNorth@wiltshire.gov.uk > Subject: Thoulstone Events.
I wish to make a representation concerning Licence Application number PR202409-519804 on the grounds of public nuisance. My name is and I live at the most of public number and I live at the most of public number and I live at the most of public number.
Their proposed music events will again cause me much anxiety and stress, as in previous years due to people like myself who cannot cope with the deep bass levels which causes vibration which you cannot escape from other than moving away from my home while the event is on. I was hopeful that we would not have to go through this again when it was mentioned at last Octobers meeting that this type of event was not suitable to be held in a marquee on top of a hill. Many thanks,

From:

Sent: Wednesday, October 23, 2024 08:35

To: PublicprotectionNorth < PublicprotectionNorth@wiltshire.gov.uk >

Subject: Representation for Premise Licence Application, Thoulstone Park, Oct 24

Premise Licence Application, PR202409-519804 Thoulstone Park, Chapmanslade, BA13 4AQ.

Dear Sir/Madam,

I would like to raise my objections to the Premise Licence for Thoulstone Park, relating to the prevention of crime and disorder, public safety, and prevention of public nuisance, on behalf of our farm which adjoins Thoulstone Park, for the reasons below.

Despite rejections and objections made by the Licensing Committee and Environmental Health regarding Thoulstone Park, both this year and last, the new application only includes minor amendments which have no material change for me, therefore my objections remain the same as for previous licence applications.

Given the ample opportunity and chances that Thoulstone Park has had to address previous concerns raised by neighbours, parish councils and Wiltshire Council, it is also clear that Thoulstone Park is not willing or able to rectify the many concerns and complaints that have previously been raised. Therefore the current trajectory of nuisance and disorder caused by Thoulstone Park events will continue if this Premise Licence is granted by Wiltshire Council.

1. Livery and Livestock

We have horses and sheep in the field immediately adjacent to the site. The noise (especially amplified sound) generated from the site will disturb the animals. This is likely to cause us a negative impact upon our livery business, which is a significant proportion of our income especially with the unstable nature of farming nowadays.

2. Crop Fire Risk

During previous festivals at Thoulstone Park there have been fires alight right on our boundary. These were reported to Wiltshire Police for risk of a fire spreading onto our crops and destroying our harvest and even our buildings. This is especially important during warmer, drier spells when foliage is at higher risk of spreading fires (which is in the summer months when Thoulstone events are most likely to be held).

3. Environmental

Noise generated from the site will impact the wide variety of fauna present across our farm and Thoulstone Park. This includes owls, kestrels, buzzards, red kites, bats, deer, yellow hammers, treecreepers and skylarks. This will be especially important during breeding or nesting seasons. We dedicate a significant amount of land to environmental purposes and this premise licence negates our efforts and time spent on these activities.

After the previous Sunrise festival at Thoulstone there was a large amount of litter left on our land, thrown and blown over the boundary, which we spent a significant amount of time cleaning up.

4. Trespassing

Being adjacent to Thoulstone Park, there is a strong likelihood of people straying onto our property. During previous Thoulstone Park festivals we have had to remove festival goers from sleeping in our barns, and from trespassing onto our land, as well as leaving large amounts of litter (including beer bottles).

5. Blocking of Farm Access

Our field gateways in close proximity to Thoulstone Park require 24/7 access for us to undertake livestock and arable work. The large amount of cars coming to the site mean that people are likely to park in our entrances without thinking or caring. Gateways into our fields have been blocked by previous Thoulstone Park festival goers parking their vehicles for several days, stopping us from accessing our land. This was despite a previous licence at Thoulstone Park which stated 'There would be marshalling at perceived vulnerable parking points, with a 24 hour community safety patrol'.

6. Previous Issues with the Licences granted to multiple management teams

The problems caused by the Sunrise Festival in 2013, which are acknowledged in the Licence given to Thoulstone Park in 2015 (paragraph 5), resulted in restrictions on the activities and number of people that were permitted in 2015. These restrictions, in addition to a new management team, were cited as reasons for the licence granted in 2015. Unfortunately these restrictions, and the new management team, did not stop further significant issues from occurring. It is therefore unlikely that any further assurances (provided by the Thoulstone Park) or restrictions (provided by Wiltshire Council), required for this premise licence to be approved, will stop similar problems from recurring.

7. Nuisance caused by excessive bass noise

This licence, if granted, will result in obtrusive noise, especially bass. This creates a very stressful environment to work and socialise in, due to the constant thudding for over 12 hours each day. During the recent festival held in August 2023, I could not escape the bass noise when trying to work, even with ear defenders on - the bass travelled right through my ear protection.

8. Lack of Public Benefit

As a local rural business we are generally in favour of other local businesses which contribute positively to the local economy (an example being Longleat). The festivals which are held at Thoulstone generally involve people travelling into Wiltshire, camping on site, then leaving. There is very little benefit to the local economy caused by these types of events, and this, in my opinion, is easily outweighed by the significant issues which the events cause to our Wiltshire residents and countryside, including ourselves.

Hisomley, Westbury.

Many thanks for your consideration on this matter.

From:

Sent: Thursday, October 24, 2024 22:54

To: Adkins, Carla <carla.adkins@wiltshire.gov.uk>

Subject: Re: Licence application PR202409-519804 for Thoulstone Park, Chapmanslade, BA13 4AQ

Dear Ms Adkins

Forgive my late reply to your email, unfortunately it went to my junk folder and I have only just found it. I have revised my representation:



I object to the licence being requested by Jess (Jessica) Gould on behalf of Heartwood Events Ltd for the site at Thoulstone Park, Thoulstone, Nr Westbury, BA13 4AQ on the grounds of:

THE PREVENTION OF PUBLIC NUISANCE:

The site is located close enough to local houses to cause public nuisance in the form of noise produced by amplified music whether live or recorded at the venue as envisaged in their licensing application.

The owners of the property know from previous events held at the site that noise from it has had a direct detrimental effect on the surrounding houses, they have apparently failed to pass this on to the licence applicant. Phil Dunbar representing Heartswood Events Ltd addressed the Chapmanslade Parish Council Meeting claiming to have reached out to the local community by visiting and delivering letters over a wide area. However when I questioned him after the meeting he had not visited any of the the actual properties affected by events at Thoulstone Park, even the house at its gates, and claimed to have no knowledge of them. However, even though I pin-pointed the houses most affected on the map on his phone on the 10th October it was not until 22 October (3 days before the end of the consultation) and after being chased by our local parish councillor that we were finally delivered a letter that did nothing to allay our fears.

I have seen the Principal Environmental Health Officer's suggested conditions for the licence and in principle would be happy to live with them, however would like an assurance that the owners of the site are not still planning to use it as a wedding venue (as advertised on their website) when the site is not being used by Heartswood Events.

Short Street is a hamlet of 15 homes (30 full time residents) of which more than half are over 60 and several already suffer poor health, there are also 6 children of school age or under. There are other houses on the A3098, plus Hisolmley and Old Dilton that also suffer from the impact of loud music from Thoulstone Park. On the other side of the site is the village of Upton Scudamore, due to the positioning of Thoulstone Park all are vulnerable to the noise emitted from there.

As per the **Noise Policy Statement for England 2010** events held under licence at Thoulstone Park are most likely to be '**Noticeable and Disruptive**' at the very least.

'The Get On' underground dance and live music festival which took place from 4th-6th August 2023 was extremely noisy, keeping us awake until beyond 2.45am. Even when the average noise reading was at the 45dbl mark the underlying bass beat was hitting over 60dbls meaning that it was constantly audible from our bedroom,

plus every time the DJ changed or periodically just upped their performance the average dbl reading would jump well above the 45 mark, it may have only stayed there for a few minutes but combined with the bass it was enough to stop sleep. This was well after the music had apparently been turned down.

It also contravened the need to:

"avoid significant adverse impacts on health and quality of life"

It is not just high decibel noise that causes harm, especially for older and infirm residents. There is evidence that the stress reaction caused by constant low beats & vibrations can lead to a variety of symptoms, even heart attacks.

We obviously have no experience of the reliability of these applicants, however, as a community it is very difficult to trust the motives of the owners of Thoulstone Park, their website is still advertising a wedding venue for hire at the same site that this is application is situated.

They knew very well from events that happened at Thoulstone Park in both 2013 & 2018 (Sunrise Festival, & Goa Cream) that they caused huge disruption and concern for the residents of Short Street, nevertheless they held a wedding at the site in on the 8th of July 2023 and gave no notice to the neighbours who would be affected causing a great deal of upset and alarm (taking into account the previous history at the site). They supported the TEN licence for 'The Get On' festival with it's deep bass and long hours (permission was given until 4am) knowing very well the effect locally that had been reported from the previous festivals.

It is the noise from the site that we object to, we are not just trying to get in the way of any business on Thoulstone Park and much of what the applicant envisage we would whole heartedly support, and we understood from the appeal of the last licensing application that if an application was made for a licence for the indoor venues both nearby this site within Thoulstone Park it would probably be granted.

Chapmanslade

From: Sent: Friday, October 25, 2024 20:18 To: Adkins, Carla <carla.adkins@wiltshire.gov.uk> Cc: Subject: Licence application PR202409-519804 for Thoulstone Park, Chapmanslade, BA13 4AQ</carla.adkins@wiltshire.gov.uk>
Dear Carla Adkins,
Re: Licence application No: PR202409-519804
We wish to make a representation in respect of the above licence application on the grounds of Prevention of Public Nuisance.
We have lived at since 2009 with our three children. Our house is situated immediately north of Thoulstone Park, with a footpath which goes through our property directly from the site. We have been impacted by noise levels at previous events held at Thoulstone (more recently, we submitted a complaint to public protection on 11th August 2023 in relation to noise levels during the 'get on festival'.
Whilst this particular application "appears" to be completely innocuous by placing emphasis on the applicant's plans for "family-friendly activities" and other similar events ie. horticultural classes, forest walks, wellness classes, sewing groups and painting classes", this has the potential to be altered to suit going forward. Unfortunately based on previous events at Thoulstone, we don't have any faith in the organisation and compliance of such events, so we are therefore very concerned should this application be granted.
We therefore object under Prevention of Public Nuisance to the granting of a licence for the sale of alcohol and noise emanating from loud music being played at such events, which is surely not required for the family friendly events as outlined in the proposal.
We would also like it to be noted that to date, we have had no communication either in person or in writing about the proposed event by Phil Dunbar of Heartwood and his partner Jess Gould. This is contrary to what was stated at the Parish Council meeting when supposedly they had "reached out" to the local community.
We hope that this objection will be considered in a fair and balanced way and seriously taken into account before any final decisions are made.
Regards,
Chalcot Lane

From:

Sent: Friday, October 25, 2024 22:46

To: PublicprotectionNorth < PublicprotectionNorth@wiltshire.gov.uk >; Adkins, Carla

<carla.adkins@wiltshire.gov.uk>

Subject: PR202409-519804 ThouIstone Park BA13 4AQ Licence application 05/09/24

Dear Sir/Madam,

I am writing to make a representation regarding this licence application for Thoulstone Park.

My wife and I have lived in Short Street for the last 9 years, and we are therefore well aware of the negative impact of noise from events held in Thoulstone Park.

The reality is that there have been many assurances given the past. Almost without exception these have resulted in disturbance and discomfort for those living close to Thoulstone Park. The 2013 GetOn festival is a case in point, with a very significant number of complaints being filed following this event.

I therefore object to the licence application (PR202409-519804) submitted by Jess Gould of Heartwood Events for events at Thoulstone Park.

THE PREVENTION OF PUBLIC NUISANCE:

There appears to be an inconsistency in the nature of the child friendly/family friendly/natural environment friendly type events proposed and the scope of the licence sought. Examples of this are the scale – for a capacity of up to 1999 people, and availability of alcohol from 0900 to 2300. In terms of the latter <u>it appears unconscionable that alcohol should be available over a 14 hour period at a family friendly/child friendly event.</u> This is likely to attract a very different type of attendee whose judgement could be seriously impaired, affecting behaviour, through the course of the day.

The applicants know from previous events that noise from it has a direct detrimental effect on the surrounding houses as do the owners of Thoulstone Park. Particular reasons for this being an unsuitable site for events involving amplifies music are: the relative proximity of homes around the periphery of the site; the relatively flat terrain; and no natural barriers to attenuate the levels of noise.

My submission is that if granted those living close to Thoulstone Park will, once again, suffer from significant disturbance from amplified music – particularly from the low bass frequencies – as has happened in the past. A good number living in the local communities are elderly and have health issues. They have found the music from past events very disturbing – and caused significant worry and distress.

As per the **Noise Policy Statement for England 2010** events held under licence at Thoulstone Park are most likely to be '**Noticeable and Disruptive**' at the very least, and contravene the requirement to 'avoid significant adverse impacts on health and quality of life'.

The Pop Code, 'A Brief Guide to the Pop Code for Event Organisers', and published by Cirrus Research, states the following:

'Disturbance caused by noise, low frequency noise in particular, can cause stress and sleep deprivation, each of which can lead to more serious health problems such as cardiovascular disease, hypertension and mental health conditions.'

Public safety

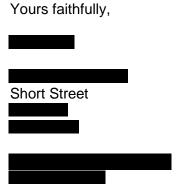
I believe that there are serious issues of public safety with regards arrival at and departure from the site. The A36 over this stretch of road, extending from the entrance down Black Dog Hill towards Standerwick has seen a number of serious accidents over the last few years – a number of them fatal. This includes one in 2023 very close to the Thoulstone site. The three lane section of the A36, with twin lanes up the hill (without a central reservation) is a race track. Cars accelerate on this section, mainly in the Warminster direction, and continue to speed past and in some case through the cross hatched zone by the Thoulstone Farm junction. This is the main access point to Thoulstone Park. Hence there are in my view significant road safety concerns for events held at this site.

I consider this particularly important given the concerns about safety of entry and egress from the A36 onto the Old Warminster Road.

I also raise the issue of levels of disturbance to residents living in the Old Warminster Road from this level of traffic during the day and at night. With a licence granted until 2300 it is quite possible to imagine a carpark full of cars sufficient to transport 1999 people from the site would result in noise and disturbance extending well after midnight for local residents.

Protection of Children From Harm

A further concern relates to the safety of children at events with up to 1999 attendees where alcohol is available from 0900 - 2300. Particularly given the nature of the site – which is extensive with significant areas of cover, with public footpaths both through and alongside Thoulstone Park – making it impossible to adequately and safely monitor and control all activity on the site.





REPRESENTATION FORM

This form must be returned within the statutory period, which is 28 days from the date the notice was displayed on the premises or the date specified in the public notice in the newspaper. Please contact the Licensing team to confirm this date.

Any individual, body or business can make a Representation to the Licensing Authority in relation to an application, regardless of their geographic proximity to the premises. Any Representation must be relevant, in that the Representation relates to one or more of the Licensing Objectives.

Premises about which representation is being made	HOURSTONE, CHAPMANS LADE BAIS 4 AQ. APPLICATION NO: PR 202409-519804
Your Name	
Postal Address	CHAPMANSLADE
Contact Telephone Number and Email address	
Are you (please tick): An individual? A person who operates a business? A person representing residents or businesses? A member of the Relevant Licensing Authority (ie, elected Councillor of the Licensing Authority)?	
If you are representing residents or businesses who have asked you to represent them?	

Your Representation must relate to one of the four Licensing Objectives, which are detailed below. Please detail the evidence supporting your Representation and the reason for your Representation. If necessary, separate sheets may be used.

LICENSING OBJECTIVES	EVIDENCE
The protection of children from harm	

The prevention of public nuisance	The sile is located near enough to my home for electronic and those music to be a noisance horizon events at Thoulstone container music have all been boliceable and Disrophive day and night.
The prevention of crime and disorder	
Public safety	

Please list below any suggested actions that you feel the applicant could take to address your concerns:		
		,
	*	

If a hearing needs to be held to determine the Premises Licence Application, the Licensing Sub-committee will generally only be able to consider matters that have previously been disclosed. However, additional information in support of your Representation may be considered if all parties at the Hearing agree. We advise that you detail all matters that you wish to be considered on this initial Representation, attaching additional sheets if necessary.

If you do make a Representation you will be invited to attend the Licensing Sub-Committee Hearings and any subsequent appeal proceedings relevant to your Representation.

All Representations in their entirety, including your name and address, will be disclosed to the Premises Licence applicant. A copy of Representations will be annexed to the Licensing Officer's report, which is a public document published on the Council's website and circulated to the Licensing Sub-Committee and to all those who have made relevant Representations.

Signature.. Date 25 10 24

Please return this form along with any additional sheets, by email to publicprotectionnorth@wiltshire.gov.uk

Alternatively, if sending by mail, please return to:

The Licensing Officer
Wiltshire Council
Public Protection Services and Licensing
County Hall
Bythesea Road
Trowbridge
BA14 8JN

Any representations received after the consultation period has ended will not be considered.



REPRESENTATION FORM

This form must be returned within the statutory period, which is 28 days from the date the notice was displayed on the premises or the date specified in the public notice in the newspaper. Please contact the Licensing team to confirm this date.

Any individual, body or business can make a Representation to the Licensing Authority in relation to an application, regardless of their geographic proximity to the premises. Any Representation must be relevant, in that the Representation relates to one or more of the Licensing Objectives.

Premises about which representation is being made	Application PR202429-519824 HeartwoodEvents Ltd Thousatone Partz BA134 As
Your Name	
Postal Address	Short Street Chapmanslade
Contact Telephone Number and Email address	
Are you (please tick): An individual? A person who operate A person representing A member of the Relevation	residents or businesses? /ant Licensing Authority (ie, elected Councillor of the
If you are representing residents or businesses who have asked you to represent them?	Mo

Your Representation must relate to one of the four Licensing Objectives, which are detailed below. Please detail the evidence supporting your Representation and the reason for your Representation. If necessary, separate sheets may be used.

LICENSING OBJECTIVES	EVIDENCE
The protection of children from harm	
Mot	Mone
afficas	

The prevention of public nuisance	The edge of the site is 300 metres
Noise	Short Street. Meter reading , taken
Anunsolved	and on record with the
problem at all pastevents on	demonstrate amplified music trowels easily to Short Street and
this site	beyond, The site is not suited for amplified music
The prevention of crime and disorder	The consumption of alcohol
disorder Sale and Consumption	combined with amountain
of alcohol and	leads to a party atmosphere that seems at odds to the stated
druss	the apmi couts
	council that their time
D.1.0	altracted exubercat Ports Coen and drugsales
Public safety	The entrance to the site is how
Access from	the A36 Trunk Road. With an
A36	attendance of 2000 it is entirely likely 500 vehicles will arrive in a
	Man and Man an
	Prease consult Highways inregard to the number of serious accidents at the entrance. I have seen two in 12 mouth
	1 (ave seen two in 12 month

Please list below any suggested actions that you feel the applicant could take to address your concerns:

1. Tivit the sale of beverages to non alcoholic

2. limit music to non electronic anglamplified
3. limit number attending or install a managed traffic system

4. limitary public address system to the hours 9. Am to a, p. in and the sound to no more than 80 debat source. No music or Jingles on address system Note

The stated aims of the Applicants are admirable and I would support them but see no need for the sale of alcohol or amplified music

If a hearing needs to be held to determine the Premises Licence Application, the Licensing Sub-committee will generally only be able to consider matters that have previously been disclosed. However, additional information in support of your Representation may be considered if all parties at the Hearing agree. We advise that you detail all matters that you wish to be considered on this initial Representation, attaching additional sheets if necessary.

If you do make a Representation you will be invited to attend the Licensing Sub-Committee Hearings and any subsequent appeal proceedings relevant to your Representation.

All Representations in their entirety, including your name and address, will be disclosed to the Premises Licence applicant. A copy of Representations will be annexed to the Licensing Officer's report, which is a public document published on the Council's website and circulated to the Licensing Sub-Committee and to all those who have made relevant Representations.

Signature..

Date 25-10-2024

Please return this form along with any additional sheets, by email to publicprotectionnorth@wiltshire.gov.uk

Alternatively, if sending by mail, please return to:

The Licensing Officer
Wiltshire Council
Public Protection Services and Licensing
County Hall
Bythesea Road
Trowbridge
BA14 8JN

Any representations received after the consultation period has ended will not be considered.